

New Computerized Electronic Patient Record and Order Entry System



San Ramon Regional Medical Center is “*Going Live*” with a new computerized electronic patient records system called IMPACT on November 2, 2010. This new technology will provide our physicians, nurses, other clinicians, and all care providers instant access to vital patient care information throughout the hospital. Having the right information at the right time and place will help us achieve a higher standard of quality, safety, and service for our patients.

Over the next several weeks you may notice increased activity and people in our hallways and clinical care areas. We have enlisted additional resources and staff to help with this transition. Rest assured that all hospital services are operating as usual, and that patient safety and satisfaction remain our top priorities.

We appreciate your understanding as we work to improve the way we care for our patients, using the latest technology in clinical information systems.

What is IMPACT at San Ramon Regional Medical Center?

IMPACT (IMproving PATient Care through Technology) includes:

- **Hospital Electronic Medical Records** (go-live November 2010)
 - Optimizing existing clinical functions
 - New medication administration bar coding
 - New functions in clinical documentation, orders management, bedside medical devices, reporting
- **Hospital Computerized Provider Order Entry** (go-live September 2011)

What IMPACT Means to our Patients

Increased Patient Safety and Service

- Improved accuracy in medication administration, due to the availability of medical history and computer-printed prescriptions.
- Access to the latest clinical practices that are made available to the physician and other care providers at point of care.
- Alerts built into the system to prevent clinical errors.
- Secured access to the medical record.

